



City of Sisters

News Release

Media Contacts:

Lisa Young,
Director of Finance &
Administration
(541) 323-5204

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Go GREEN with electronic statements from the City of Sisters

The City of Sisters is offering utility customers several ways to “GO GREEN”. The City is introducing e-statements, paperless utility account monthly statements. The City is able to offer customers this new service through Bend Mailing Service.

An e-statement is an electronic version of your monthly utility billing paper statement but with the convenience of electronic delivery. By signing up for e-statements, you are making a statement about protecting the environment. As an e-statement user, you will still enjoy all the benefits of a paper statement but with less clutter and less guilt of paper waste. You will be able to view or save each month’s statement on your own computer at any time. The best part is you never have to worry about your statement or personal information being lost or stolen, thus lowering your risk for mail fraud and identity theft. All this, while saving a few trees in the process. You can even take further steps to “Go Green” by using a monthly draft on your bank account or debit/credit card.

Another new feature offered by the utility billing department is a group statement. A group statement allows a user to consolidate multiple utility accounts into a single statement.

As of December 31, 2009, the City will start using *recycled paper envelopes* for mailing monthly statements and for the customer’s return envelope. The recycled envelope is a light brown color so it will be easily identifiable in the mail for the customer and city staff.

If you wish to opt-in for paperless statements, complete the form included with the December 2009 statement and return with your December payment. Customers will receive a confirmation e-mail before January statements are mailed informing them they have been enrolled in the e-statement program.

The City is continually looking for innovative ways to save money and to continue to provide exceptional customer service. For more information on e-statements or group statements, contact the utility billing department at 541-323-5209 or visit our website at www.ci.sisters.or.us.