



2024 Water and Wastewater Rates

Major improvements to the City’s water and wastewater infrastructure are needed over the next 5 years to ensure safe and reliable services and meet projected growth.

Recently completed master plans for water and wastewater outline cost-effective improvements for increasing water storage and supply, replacing aging infrastructure, and increasing capacity. These improvements will allow the city to continue to provide drinking water and meet projected peak demands until a new water source is acquired.

A \$5.53 increase in the average residential monthly utility bill is being proposed to help fund these critical projects with future increases based on updated project cost estimates and the availability of alternative funding sources. Rates will remain affordable compared to other cities in Central Oregon.

Water Rates	Existing	Proposed			Wastewater Rates	Existing	Proposed		
	2024	2025	2026	2027		2024	2025	2026	2027
Monthly Base Charge					Monthly Base Charge	\$41.60	\$43.26	\$44.99	\$46.79
3/4" Meter	\$19.37	\$20.84	\$22.42	\$24.12					
1" Meter	\$21.72	\$27.15	\$29.21	\$31.42					
1-1/2" Meter	\$21.72	\$42.91	\$46.17	\$49.67					
2" Meter	\$24.07	\$61.82	\$66.52	\$71.56					
3" Meter	\$58.70	\$112.27	\$120.79	\$129.95					
4" Meter	\$58.70	\$169.01	\$181.84	\$195.64					
6" Meter	\$58.70	\$326.64	\$351.43	\$378.11					
8" Meter	\$58.70	\$515.80	\$554.95	\$597.07					
Volume Charge per ccf	\$1.00	\$1.24	\$1.47	\$1.73					
% of Revenue from Volume Charges	37%	41%	44%	46%					

As a customer that receives water and wastewater services from the City of Sisters you will see an increase in your monthly utility bill beginning with your July 2024 statement.

Average Summer Residential Bill (Assuming 7,500 gallons of Water Usage)	Existing	Proposed		
	2024	2025	2026	2027
Alternative B – Enhanced Conservation				
Total Water/Wastewater Bill	\$70.97	\$76.50	\$82.11	\$88.21
Change from Prior Year		+\$5.53	+\$5.61	+\$6.10
Percent Change from Prior Year		+7.8%	+7.3%	+7.4%

Did you know?

The City draws groundwater from the aquifer of the Upper Deschutes Basin. Highly permeable bedrock allows for precipitation in the Cascade Range to recharge the aquifer at over 4,000 cubic feet per second annually, resulting in about 1000 feet of saturation within a single geologic formation. Little change is predicted in the aquifer’s water table level in the future even when considering projected climatic changes.



Projects listed on this page will be funded by increases in utility rates and System Development Charges (SDCs). SDCs are fees paid by developers and ensure that growth is contributing to the ongoing capacity and reliability of our public infrastructure.

Water

- Well 1 Improvements (\$808,000)
 - Originally constructed in 1975, declining structure lacks space for safety improvements which involves removing chlorine gas disinfection in favor of on-site generation and the associated electrical equipment and ventilation.
- New 2.2 MG Water Reservoir (\$6.3 million)
 - Existing reservoir storage capacity of 1.6 MG is 40,000 gallons less than what is currently needed. Second reservoir would add capacity and redundancy.
- New 16" Edgington Road Transmission Main (\$3.6 million)
 - Existing distribution system not adequate for projected fire flows. Second transmission main would provide increased flow capacity and redundancy.
- New 16" Ductile Iron Transmission Main (\$1.5 million)
 - Replace aging transmission main from existing reservoir to Whychus Creek junction.

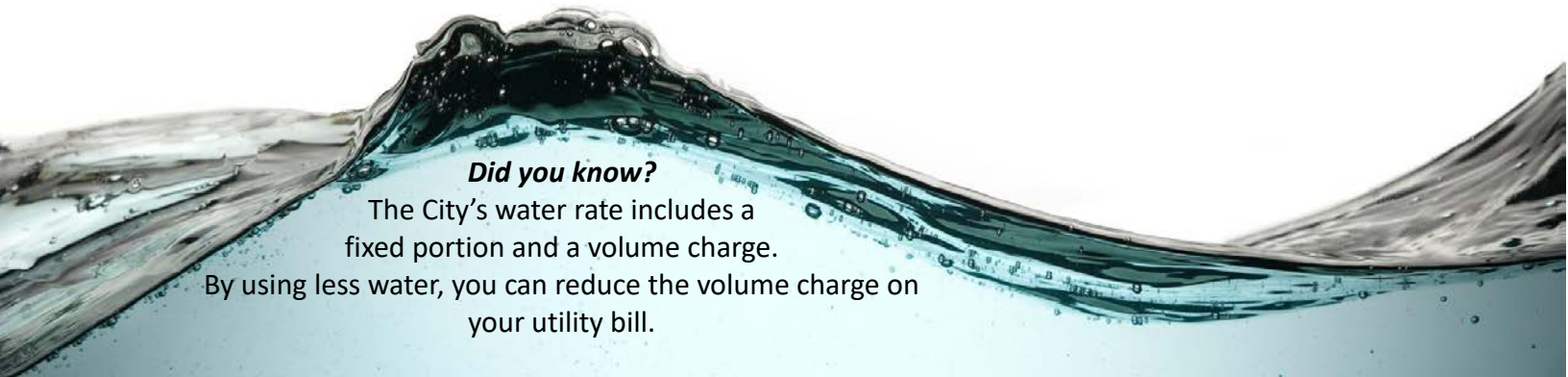
Wastewater

- Westside Pumpstation (\$2.2 million)
 - System growth on west side of City requires a second pumpstation to reduce operations and maintenance costs, avoid up-sizing existing pumpstation, and improve reliability.
- Lazy Ranch Phase I Reuse Improvements (\$5.2 million)
 - Provide a larger, immediate increase in storage and irrigation capacity while adding recreational benefits.
- Rope Street Pumpstation Improvements (\$624,000)
 - Aging equipment requires replacement of pumps, electrical and controls, and relocation of back-up generator outside of the structure.

For questions regarding Utility Billing contact utilities@ci.sisters.or.us or call (541) 323-5209.

If you have an after-hours water or sewer emergency,
please call the Public Works emergency phone number: (541) 480-7634.

To pay your bill please visit: <https://www.ci.sisters.or.us/finance/page/utilities>



Did you know?

The City's water rate includes a fixed portion and a volume charge.

By using less water, you can reduce the volume charge on your utility bill.